

[Returns Form]

Unit 17 Taurus Park
 Europa Boulevard
 Warrington WA5 7ZT
0844 335 2994

Should you have any reason to return any of your purchase, please notify us by telephone and ensure that a completed form is returned to us with the goods. Failure to do so may result in the delay of your return being processed. In the event that any "unused" goods are returned in an unclean state, a percentage charge will be incurred.

NO RETURNS WILL BE ACCEPTED WITHOUT PRIOR NOTICE.

YOUR ORDER NUMBER	
Name and Surname	
Address	
Post Code	
Telephone	
Email Address	

Qty	Item Description	Colour	Size

Please supply a Reason Code, and a short Description

PREFERRED ACTION : REPLACEMENT REFUND [PLEASE TICK]

UNWANTED GOODS MUST BE RETURNED WITHIN 7 DAYS OF RECEIPT!

Refunds will be made within 30 days of receipt.
 Replacements will be sent within 5 working days of receipt.
 Products found not to be faulty will be returned and postage costs charged appropriately.
 Please see our full terms and conditions which is available on our website.

REASON CODES

- A Received Damaged
- B Not Suitable
- C Wrong Item Sent
- D Wrong Item Ordered
- E Not Working
- F Other - Please state

Signature _____ Date [/ /]

Please sign and date this form, and ensure that you return your goods in appropriate packaging and obtain a receipt from your post office, preferably using a traceable method [recorded post or special delivery]

Returns Address: Returns Department, Unit 17, Taurus Park, Warrington, Cheshire, WA5 7ZT